From: Robert Wilkinson <<u>rwilkinson@dwwattorneys.com</u>>
Sent: Thursday, March 17, 2022 12:01 PM
To: Jonathan Miller <<u>jm@securixsystems.com</u>>
Cc: Makayla Paradowski <<u>makayla@securixsystems.com</u>>; Charnelle Rana <<u>charnelle@diversionmanagement.com</u>>; Traci
Johnson <<u>traci@securixsystems.com</u>>; Macy Urbanosky <<u>macy@securixsystems.com</u>>; Eric Wharton
<<u>ewharton@securixsystems.com</u>>; Josh Gregory <<u>josh@frontier.ms</u>>
Subject: Re: Please note.

To hell with her. Do you want me to call the Chief.

Sent from my iPhone

On Mar 17, 2022, at 11:25 AM, Jonathan Miller <jm@securixsystems.com > wrote:

First, it is clear that there is no fault on the part of the officers, on us, the government or on HDI. In this situation, it is also VERY unlikely that the insurer is at fault and I want to commend Eric and Makayla for handling this well.

As some of you know, the other day I got a call from a very angry woman who was screaming and, despite my attempts to respond calmly and positively over about 40 minutes, would not let me help. I kept saying that I would personally resolve the matter and call her back within the hour. She made many insults and would not give me her name or the citation number and finally hung up on me. She then called a Captain at OSPD and raised hell with him with the result that he told Eric we needed to "get our shit together." The Captain then sent the two documents she had provided over to Eric who forwarded them to me. One was an on-line confirmation from GEICO - a receipt of a check dated 12/01/21. There was no vehicle insurance card... just acknowledgement of the check. The other document provided was what appears to be an actual Mississippi ID Card starting 2/07/22. The violation was on 1/03 and so, clearly, the check bounced and there was no insurance in force.

Based on what she sent, it was clear that she knew better and just hoped to make enough noise to get released from the charge, (which we did for her). That said, please note that this sort of receipt is not "insurance" and when we ask for an ID card, there's a reason. Do not accept such payment documents as "proof" because as you can see, they are not. Insist instead on a Mississippi Insurance Card.

I am asking that we check social media to determine if the lies continued re. this incident.

She claimed she would be very "public" and even threated litigation. Again... she had to have known it was all lies and was just trying to be abusive enough to escape responsibility.